Books on Civility, Readings, References, Examples

Books & a Blog Post

- *Choosing Civility*, P.M. Forni and its follow-up *The Civility Solution*

Resources on Public Participation

- **Mass Office of Public Collaboration at UMASS Boston** - “neutral forum and state-level resource for accessing quality services, proven programs, and national knowledge-based networks for dispute resolution, consensus-building and public engagement.”
- **International Association for Public Participation** (IAP²) - “the preeminent international organization advancing the practice of public participation”
  - Public Participation Toolkit: [Techniques to Share Information](#)
- **National Coalition for Dialogue and Deliberation** (NCDD) “network of nearly 2,000 innovators who bring people together across divides to discuss, decide, and take action together effectively on today’s toughest issues.”
  - Web site is a “clearinghouse for literally thousands of resources and best practices

Other Cities and Projects with Civility Programs

Harvard’s web site: [http://www.lwvharvard.org/lwh_civilitymatters.htm](http://www.lwvharvard.org/lwh_civilitymatters.htm)

Duluth/Superior (2003): [Speak Your Peace](#)

- Foundation Review article: [https://www.phs.wfubmc.edu/public/easterling/SYP%20article%20-%20Foundation%20Review.pdf](https://www.phs.wfubmc.edu/public/easterling/SYP%20article%20-%20Foundation%20Review.pdf)

Oshkosh (2011): [The Oshkosh Civility Project](#)

- **UW Oshkosh article**

Springfield, MO: [Be Civil, Be Heard](#)

- Background Information related to the survey and Southwestern MO’s LWV participation
- The Springfield MO web site’s main page is kind of a “blog,” where they announce each event and activity so it is a bit of a roadmap

Sarasota, FL (2007): [Because it matters](#)

- **Press Release**

Tahoe Truckee CA (2009):

- Used Speak Your Peace from DS
- **Had a goal of 1,000 people taking the pledge**
- Example of School District resolution [Accepting the Nine Tools of Civility](#) (this was actually rejected; other public organizations accepted it)

LWV Programs

- LWV of Spokane, Washington (2012): [Civility in Our Democracy](#) program provided 12-hour course in [moderator training](#).
World Café, Open Space and Graphic Facilitators in Massachusetts

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