

# Books on Civility, Readings, References, Examples

## Books & a Blog Post

- *Choosing Civility*, P.M. Forni and its follow-up *The Civility Solution*
- *Rules of Civility & Decent Behavior in Company and Conversation*, George Washington
- [Gilburg Leadership Blog: Welcome Back... What Now?](#)

## Resources on Public Participation

- [Mass Office of Public Collaboration at UMASS Boston](#) - "neutral forum and state-level resource for accessing quality services, proven programs, and national knowledge-based networks for dispute resolution, consensus-building and public engagement."
- [International Association for Public Participation \(IAP<sup>2</sup>\)](#) - "the preeminent international organization advancing the practice of public participation"
  - Public Participation Toolkit: [Techniques to Share Information](#)
- [National Coalition for Dialogue and Deliberation \(NCDD\)](#) "network of nearly 2,000 innovators who bring people together across divides to discuss, decide, and take action together effectively on today's toughest issues."
  - Web site is a "clearinghouse for literally **thousands of resources** and best practices

## Other Cities and Projects with Civility Programs

Harvard's web site: [http://www.lwvharvard.org/lwvh\\_civilitymatters.htm](http://www.lwvharvard.org/lwvh_civilitymatters.htm)

Duluth/Superior (2003): [Speak Your Peace](#)

- Foundation Review article: <https://www.phs.wfubmc.edu/public/easterling/SYP%20article%20-%20Foundation%20Review.pdf>

Oshkosh (2011): [The Oshkosh Civility Project](#)

- [UW Oshkosh article](#)

Springfield, MO: [Be Civil, Be Heard](#)

- [Background Information](#) related to the survey and Southwestern MO's LWV participation
- The Springfield MO web site's main page is kind of a "blog," where they announce each event and activity so it is a bit of a roadmap

Sarasota, FL (2007): [Because it matters](#)

- [Press Release](#)

Tahoe Truckee CA (2009):

- Used Speak Your Peace from DS
- [Had a goal of 1,000 people taking the pledge](#)
- Example of School District resolution [Accepting the Nine Tools of Civility](#) (this was actually rejected; other public organizations accepted it)

## LWV Programs

- LWV of Spokane, Washington (2012): [Civility in Our Democracy](#) program provided 12-hour course in [moderator training](#).
- Falmouth & Plymouth Leagues (2010) hosted "Is Disrespect Killing Democracy" public dialogue. <http://www.capecodtoday.com/article/2010/07/17/13251-forum-disrespect-killing-democracy> (Video is obtainable via inter-library loan)

# World Café, Open Space and Graphic Facilitators in Massachusetts

See also

- The Art of Hosting, <http://www.artofhosting.org> for opportunities and events for training.
- The International Forum of Visual Practitioners, <http://ifvpcommunity.ning.com/> to search for graphic recorders

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